

22ND LEAN SIX SIGMA ANNUAL WORLD CONFERENCE

Wyndham Lake Buena Vista Resort
Lake Buena Vista, FL USA
March 20-21, 2024

REGISTRATION

Badge Pick Up – Solar Foyer

Tuesday, March 19, 2024: 7 AM-10 AM; 3 PM-5PM
Wednesday, March 20, 2024: 7 AM-10 AM; 3 PM-5 PM
Thursday, March 21, 2024: 7 AM-12 PM

Gift Distribution:

Monday-Thursday: 1 PM-3 PM

LEAN SIX SIGMA YELLOW BELT CERTIFICATION WORKSHOP

Tuesday, March 19, 2024; 9 AM-4 PM; Rock Lake
Upon successful completion of this workshop, participants will be Lean Six Sigma Yellow Belt certified and will receive 0.7 CEU.
Don Johnston, Director, Getzler Henrich & Associates LLC, Titusville, FL, USA
Bonnie Stone, Industrial Engineer, a.i. solutions, Kennedy Space Center, FL, USA

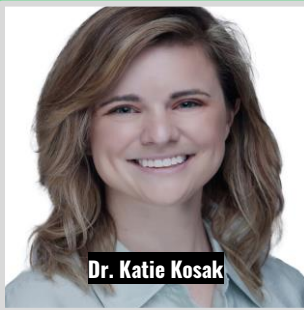
EXHIBITS

Horizon Ballroom 4-8
Exhibit Dates: March 20-21, 2024
Exhibit Hours: Wednesday: 9 AM-4 PM & Thursday: 9 AM-1 PM
Exhibit Setup: Tuesday, March 19; 3 PM-5 PM
Whova Link:
https://whova.com/portal/webapp/ilwc_202403/
Invitation code: **ISOLSS2024**

MARCH 20, 2024 - WEDNESDAY MORNING



David Larsen



Dr. Katie Kosak



Tony Verbeck



Mitch Lomazov

LSS TRACK 1 – KEYNOTE Breakthrough Results Using Lean Six Sigma

Horizon Ballroom 4-8

8:15 AM–8:30 AM

Opening Remarks

David Larsen, PSP, PMP, LSSMBB; Chair, 2024 Lean Six Sigma World Conference

8:30 AM–9:05 AM; #LSS-011

Boeing Starliner Uses Lean to Lift off to the International Space Station

Mark Nappi, Vice President and Program Manager, Boeing Commercial Crew Program, Boeing, Titusville, FL, USA

9:05 AM–9:40 AM; LSS-012

Resolving the Big Lean Six Sigma Blindspot!

Dr. Katie Kosak, NASA Ionization Radiation Physicist, a. i. solutions, Inc., Kennedy Space Ctr., FL, USA
Co-Speaker: **Bonnie Stone**, Industrial Engineer, a. i. solutions, Inc., Kennedy Space Center, FL, USA

9:40 AM–10:15 AM; LSS-013

Learn How J&J Uses Process Mining to Amplify and Accelerate Lean Six Sigma

Tony Verbeck, Sr. Director Service & Continuous Improvement, Johnson & Johnson, Miami, FL, USA

10:15 AM–10:40 AM; Coffee Break - Horizon Ballroom 4-8

LSS TRACK 2 - KEYNOTE Lean Six Sigma Across Generations

10:40 AM–11:15 AM; LSS-021

Putting the AI in DM-AI-C

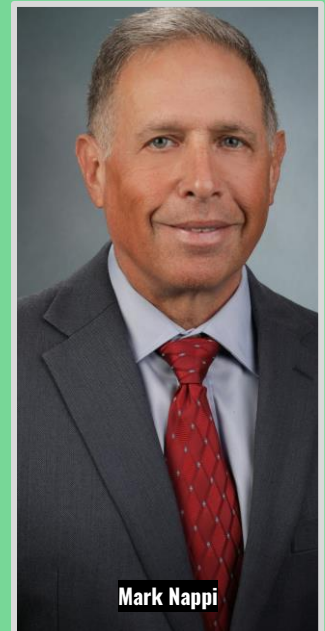
Don Johnston, Director, Getzler Henrich & Associates LLC, Titusville, FL, USA

11:15 AM–11:50 AM; LSS-022

Bridging the Generational Gap in the Workplace

Mitch Lomazov, Executive Director of Client Development, EXCELLence Performance, Sarasota, FL, USA

12:00 PM -1:15 PM; LunchBreak - The Lakeview Restaurant



Mark Nappi



Bonnie K. Stone



Don Johnston

22nd ANNUAL LEAN SIX SIGMA WORLD CONFERENCE

MARCH 20, 2024 - WEDNESDAY AFTERNOON

LSS TRACK 3 AI Driven Lean Six Sigma and Innovation	LSS TRACK 4 Leveraging Lean Six Sigma Synergy	LSS TRACK 5 Lean Six Sigma for Sustaining the Gains
<p>1:15 PM–1:50 PM; #LSS-031</p> <p>Leveraging Artificial Intelligence for Lean Six Sigma</p> <p>Kimberly A. Watson-Hemphill, President, Firefly Consulting, Austin, TX, USA</p>	<p>1:15 PM–1:50 PM; #LSS-041</p> <p>Connecting the Dots from Lean to Six Sigma</p> <p>Russ R. Aikman, LSS Program Manager, TMAC/The University of Texas at Arlington, Dallas, TX, USA</p>	<p>1:15 PM–1:50 PM; #LSS-051</p> <p>Keeping the Gains: Strategies for Sustaining Results</p> <p>Tawana Gardner, Principal Consultant, Aim for Change, LLC, Clearwater, FL, USA</p>
<p>1:50 PM–2:25 PM; #LSS-032</p> <p>The AI-Driven Future of Lean Six Sigma for Industry 4.0: A Hybrid Approach</p> <p>David J. Patrishkoff, Adjunct Professor, Nova SE University, SUNY Polytechnic Institute, Kettering University, Orlando, FL, USA</p>	<p>1:50 PM–2:25 PM; #LSS-042</p> <p>How to Unlock OPEX Using the Synergy Between VSM and KM</p> <p>Dr. Cynthia J. Young, Founder/CEO, CJ Young Consulting, LLC, Chesapeake, VA, USA</p>	<p>1:50 PM–2:25 PM; #LSS-052</p> <p>Agile Integration: LSS Methodologies for Lasting Excellence</p> <p>Abigail Meah-Ali, Manager, Construction Services, The National Gas Company of Trinidad and Tobago, Couva, Trinidad and Tobago</p>
<p>2:25 PM–3:00 PM; #LSS-033</p> <p>Innovating Quality: Integrating AI-ChatGPT with Operational Excellence and Lean Six Sigma</p> <p>Dr. John Ngo, Founder & President, John&Partners, Houston, TX, USA</p>	<p>2:25 PM–3:00 PM; #LSS-043</p> <p>Leveraging G Charts for Quality Improvement</p> <p>Keith Chastain, MSQA, CMBB, CQE, Senior Performance Improvement Project Manager, BayCare Health System, Clearwater, FL, USA</p>	<p>2:25 PM–3:00 PM; #LSS-053</p> <p>Sustainability of Lean Six Sigma Gains: Best Practices for Long-Term Excellence</p> <p>Dr. Mohammad Al-Rifai, Continuous Improvement Manager, SunOpta, Mechanicsburg, PA, USA</p>

3:00 PM–3:20 PM; Coffee Break - Horizon Ballroom 4-8

CHAMPAGNE NETWORKING

3:20 PM–4:40 PM; Horizon Ballroom 4-8

New to the conference this year, attendees will have the opportunity to network with the conference speakers and interact with fellow attendees at the same time. The speaker will be facilitating a table topic discussion in a group setting providing an excellent opportunity for knowledge exchange. Attendees will get a chance to sign up for up to four table topics using the online registration form.

Speakers will be positioned at tables around the room. To start the event, attendees will join the first table topic they signed up for. After a brief introduction, the speaker will facilitate a conversation and lead a discussion on their topic. After a 20-minute round, then it's on to the next table for a total of four rounds! Best of all, discussions can be continued throughout the conference!

<p>#LSS-061</p> <p>Process Mining</p> <p>Angel Rivera, Director, J&J Global Services Process Engineering, Johnson & Johnson, Miramar, FL, USA</p>	<p>#LSS-071</p> <p>Visual Tools for Lean Six Sigma</p> <p>Bonnie Stone, Industrial Engineer, a. i. solutions, Inc., Merritt Island, FL, USA</p>	<p>#LSS-081</p> <p>Kahoot! Game on "Lean Six Sigma Pioneers"</p> <p>Dave Harry, CEO, Process Whisperer® Consultants LLC, Greeneville, TN, USA</p>	<p>#LSS-091</p> <p>Human Connection</p> <p>Captain Matthew B. Schwab, CEO, The Inner Voyager, Tampa, FL, USA</p>
<p>#LSS-062</p> <p>Lean Six Sigma Success Stories: Excellence in Action</p> <p>Adam Gilley, Financial Consultant, Intuit, Orlando, FL, USA</p>	<p>#LSS-072</p> <p>How You Can Apply AI Today</p> <p>Don Johnston, Director, Getzler Henrich & Associates LLC, Titusville, FL, USA</p>	<p>#LSS-082</p> <p>Aiding LSS Projects with Employee Surveys</p> <p>John A. Goodman, Vice Chairman, Customer Care Measurement & Consulting (CCMC), Washington, DC, USA</p>	<p>#LSS-092</p> <p>AI Meets Lean Six Sigma: The Path to Innovation</p> <p>Kimberly A. Watson-Hemphill, President, Firefly Consulting, Austin, TX, USA</p>

22nd ANNUAL LEAN SIX SIGMA WORLD CONFERENCE

MARCH 21, 2024 - THURSDAY MORNING

LSS TRACK 10 Enhancing Lean Six Sigma Through Data Insights	LSS TRACK 11 Game-Based Learning for Lean Six Sigma	LSS TRACK 12 Engaging and Involving Your People
8:00 AM–8:10 AM - Opening Remarks	8:00 AM–8:10 AM - Opening Remarks	8:00 AM–8:10 AM - Opening Remarks
8:10 AM–8:45 AM; #LSS-101 Get a "Two-Fer" by Fixing Joint Employee/Customer Problems John A. Goodman , Vice Chairman, Customer Care Measurement & Consulting (CCMC), Washington, DC, USA	8:10 AM–8:45 AM; #LSS-111 Play to Learn: Game-Based Learning for Lean Six Sigma Practitioners Ken Robinette , VP of Business Development, MoreSteam, Powell, OH, USA	8:10 AM–8:45 AM; #LSS-121 Beyond Data-Processing the Improvement of Human Connection in Business Captain Matthew B. Schwab , CEO, The Inner Voyager, Tampa, FL, USA
8:45 AM–9:20 AM; #LSS-102 The Future of RCA: Machine Learning-Driven Root Cause Discovery Karina Dubé , EngineRoom Product Manager, MoreSteam, Powell, OH, USA	8:45 AM–9:20 AM; #LSS-112 Planting Seeds for Success through Customized Lean Six Sigma Training Lance Mansell , Continuous Improvement Manager, Four Seasons Produce, West Lawn, PA, USA	8:45 AM–9:20 AM; #LSS-122 People - Key to Quality Management Principles Deborah A. Barnes , Chief Systems Engineer, SAIC, Silver Spiring, MD, USA
9:20 AM–9:55 AM; #LSS-103 Bayesian Machine Learning for Bird Call Identification in Soundscape Analysis Dr. Hossein Karakani Masoumi , Senior Institutional Researcher, University of Pretoria, Pretoria, South Africa	9:20 AM–9:55 AM; #LSS-113 Lessons from the Beer Game: Macro-Level Flow in an End-to-End Supply Chain J. Chris White , President, Twilight Training LLC, Rockwall, TX, USA	9:20 AM–9:55 AM; #LSS-123 Lean Six Sigma in a Higher Education Institution: An Action Research Project Tres Bishop , Instructor, Florida Atlantic University, Fernandina Beach, FL, USA
9:55 AM–10:15; Coffee Break - Horizon Ballroom 4-8		
LSS TRACK 13 Creating High Functioning Leaders	LSS TRACK 14 Life in the Fast Lane: Turbocharging Results	LSS TRACK 15 Digital Transformation and Innovation in Lean Six Sigma
10:15 AM–10:50 AM; #LSS-131 9 Things Great Leaders Say Every Day for Continuous Improvement Professionals Mark Cichonski , Director, Program Delivery, Allwyn, Charlotte, NC, USA	10:15 AM–10:50 AM; #LSS-141 Supercharged 10X Returns: Hypertuning Your Deployment for World Class Results Robert B. Tripp , President & Owner, Argo, LLC, Greenfield, IN, USA	10:15 AM–10:50 AM; #LSS-151 The Lean Canvas Revolution: Igniting Business Success in the Digital Age Dave Harry , CEO, Black Belt Trainer, University Professor, Process Whisperer® Consultants LLC, Greeneville, TN, USA
10:50 AM–11:25 AM; #LSS-132 What do Continuous Improvement and the Struggle for Weight Loss Have in Common? Kevin Clay , President & CEO, Six Sigma Development Solutions, Inc., Pensacola Beach, FL, USA	10:50 AM–11:25 AM; #LSS-142 Integrating Continuous Improvement Across the Organization for Greater Impact Daniel Messina , Continuous Improvement Leader, ABB Inc, Prairie Village, KS, USA	10:50 AM–11:25 AM; #LSS-152 Digital Passport: Creating a Green Belt Dashboard to Increase Success Thomas V. Lease , Sr. Chief Engineer, NGC, Cooksville, MD, USA
11:25 AM–12:00 PM; #LSS-133 Process Intelligence (PQ): The Key to Building High Functioning Leaders Scott Favreau , Business Process Consultant, Competitive Solutions, Inc., Alpharetta, GA, USA	11:25 AM–12:00 PM; #LSS-143 Process Alignment: Bringing Systems Thinking to Process Design Doug Von Feldt , Engagement Executive, AlignOrg Solutions, Lawrence, KS, USA	11:25 AM–12:00 PM; #LSS-153 Leveraging Lean Six Sigma and Technology Integration for Self-Funding Projects Lauren A. Hisey , Founder, Master Black Belt, Trainer, Lauren Hisey Consulting, Holly Springs, GA, USA
12:00 PM - 1:15 PM; LunchBreak - The Lakeview Restaurant		

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MARCH 21, 2024 - THURSDAY AFTERNOON

LSS TRACK 16 New Lean Six Sigma Tools and Techniques	LSS TRACK 17 Culture Matters – What's Yours?	LSS TRACK 18 Healthcare in Lean Six Sigma for Better Living
<p>1:15 PM–1:50 PM; #LSS-161</p> <p>Tools, Culture, and Governance: The Challenge of Balance</p> <p>Mike Boyte, Business Advisor, TMAC, Allen, TX, USA</p>	<p>1:15 PM–1:50 PM; #LSS-171</p> <p>Transforming Your Business is Transforming Your Mindset</p> <p>Cynthia Long, Continuous Improvement Change Leader, Intuit, Carlsbad, CA, USA</p>	<p>1:15 PM–1:50 PM; #LSS-181</p> <p>Implementing Lean Daily Management System at NuVance Health</p> <p>Krista Antonowicz, Lean Facilitator, NuVance Health, New Milford, CT, USA</p>
<p>1:50 PM–2:25 PM; #LSS-162</p> <p>New Tool – Applying A Production Cultural Biorhythm in DMAIC</p> <p>Dr. Karen E. Schmahl, Professor of Practice in Engineering Management (retired), Florida International University, Fairfield, OH, USA</p>	<p>1:50 PM–2:25 PM; #LSS-172</p> <p>Culture Transformation KPI and Metrics Development</p> <p>Ramya Venkataraman, Director, Continuous Improvement, Exact Sciences, Cupertino, CA, USA</p>	<p>1:50 PM–2:25 PM; #LSS-182</p> <p>Harmonizing Voices in Healthcare: A Jungian Coaching and Lean Approach</p> <p>Constantin Stan, Director, ENVISO SRL, Bucharest, Romania</p>
<p>2:25 PM–3:00 PM; #LSS-163</p> <p>Enterprise Process Management: Changing the Way We Work</p> <p>Kirk Nicholas, CEO, Blue Choctaw Consulting, Loudon, TN, USA</p>	<p>2:25 PM–3:00 PM; #LSS-173</p> <p>Cultivating and Sustaining a Culture of Continuous Improvement: Bridging the Gap</p> <p>Sundeep Boinpally, CEO, Lean365, Georgetown, TX, USA</p>	<p>2:25 PM–3:00 PM; #LSS-183</p> <p>12 Organizational Sociocharacteristics to Consider During Transformations</p> <p>Mohamed Saleh, CEO and Founder, Vizibility LLC, Windsor Locks, CT, USA</p>
<p>3:00 PM–3:15 PM; Coffee Break - Horizon Ballroom 4-8</p>		

LSS TRACK 19 Unleashing the Power of Lean for Business Transformation	LSS TRACK 20 Maximizing Success by Initiating Lean Six Sigma
<p>3:15 PM–3:50 PM; #LSS-191</p> <p>Accelerating Lean Transformation: Unleashing the Power of Kaizen Events</p> <p>Kirsten Gallagher, Owner / Founder, Kaizen Ninja & KG CI Consulting, Simpsonville, SC, USA</p>	<p>3:15 PM–3:50 PM; #LSS-201</p> <p>Embedding Change Management Into Continuous Improvement Initiatives</p> <p>Melissa L. Sherman, Sr. Continuous Improvement Consultant, Consumers Energy, Whitehall, MI, USA</p>
<p>3:50 PM–4:25 PM; #LSS-192</p> <p>How to Soar with Lean Principles</p> <p>Steven Schuelka, Associate Professor, CSUDH, Crown Point, IN, USA</p>	<p>3:50 PM–4:25 PM; #LSS-202</p> <p>Building High-Performing Organizations</p> <p>Luis G. Morales, Cybersecurity Program Manager, Genuine Parts Company, Sandy Springs, GA, USA</p>
<p>4:25 PM–5:00 PM; #LSS-193</p> <p>The Toyota Production System</p> <p>Nicole Snurkowski, CEO, Innovative Transformations, Farmingdale, NY, USA</p>	<p>4:25 PM–5:00 PM; #LSS-203</p> <p>Small Organization, Big Impact: Initiating Lean Six Sigma</p> <p>Gurpreetsingh Saini, Sr. Advanced Quality Planning Engineer, Molex LLC, Naperville, IL, USA</p>
<p>LSS TRACK 21 - End Keynote</p> <p>5:00 PM–5:35 PM; #LSS-211</p> <p>Proven Ways to Avoid the Top Transformation Mistakes</p> <p>Adam M. Ward, Coach, AdzMikl, Plain City, OH, USA</p>	